



Beyond Rocket Science™ Who We Are

Digital Tigers offers the world's largest line of multi-screen LCD displays, together with high-end professional workstations supporting as many as 18 screens. Our **Zenview** family of multi-screen displays spans more than 50 different models, with integrated LCD panels up to 30" size. Driving these displays are our **Stratosphere** professional computer workstations, spanning nine platforms and more than 250 unique models, defined by graphics configuration and platform.

We also offer **SideCar** solutions for notebooks that enable laptops to support up to four extra displays. All our products include our exclusive **Zenview Manager** software utilities, which provide industry-leading usability for multimonitor users.

Digital Tigers was founded in 2001 and is based in Atlanta.



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Beyond Rocket Science: Our Service Commitment to Customers

- 1. Industry-best quality and the industry's deepest multi-monitor expertise**
 - We offer only the best solutions, the best product quality, the best service quality
 - We combine unique multi-monitor expertise with commitment to excellence
 - Our service standard: all customers must be delighted
- 2. Plug-and-play packages: complete and integrated multi-monitor solutions**
 - World's top-quality **multi-screen displays**
 - Exceptionally powerful **professional computer workstations**
 - **SideCar** solutions for adding multiple monitors to laptops
 - Industry-best **graphics cards** for every requirement
 - Exclusive **Zenview Manager** multi-monitor software utilities
- 3. Fast build-to-order fulfillment**
 - Standard orders normally ship within five business days of order
 - SideCars normally ship within one day, displays within three days
 - System and volume orders normally ship within three to five days
 - Direct shipping to customers worldwide
- 4. No dead pixels: guaranteed!**
 - We use industry-best Samsung LCDs, with a better warranty than Samsung
 - We offer the *only* **zero-dead pixel guarantee** in the industry
 - The rest of the industry:
 - LCD monitors with dead pixels are "acceptable"
 - No customer recourse from all the major industry brands
- 5. A real person in three rings**
 - Sales and support lines are answered by a real person in three rings
 - Reception, sales and support staff are highly trained
- 6. Written sales quotes in about an hour**
 - All customer quotes are produced in writing
 - Quotes for existing products and options are produced in about an hour
- 7. Expert tech support**
 - Level 2 expertise on the first call
 - Our best and most experienced technicians staff frontline support
 - Remote control of customer workstations on demand
 - Many repeat sales spring from excellent customer support experiences
- 8. Platinum customer satisfaction record**
 - **Customer list** spanning the military, 26% of the Fortune 100, and 22 countries
 - Small customers including home-based financial traders
 - Fewer than five displays or computers ever returned
 - Not a single letter of complaint or legal action
 - Zero chargebacks from customers or resellers in our 5-year history

Great service isn't rocket science. It is a commitment.™